

NEWSLETTER

FEBRUARY 2020



مستشفى العبدلي
ABDALI HOSPITAL

Member of Clemenceau Network



مستشفى العبدلي
ABDALI HOSPITAL
Member of Clemenceau Network

WELCOME NOTE

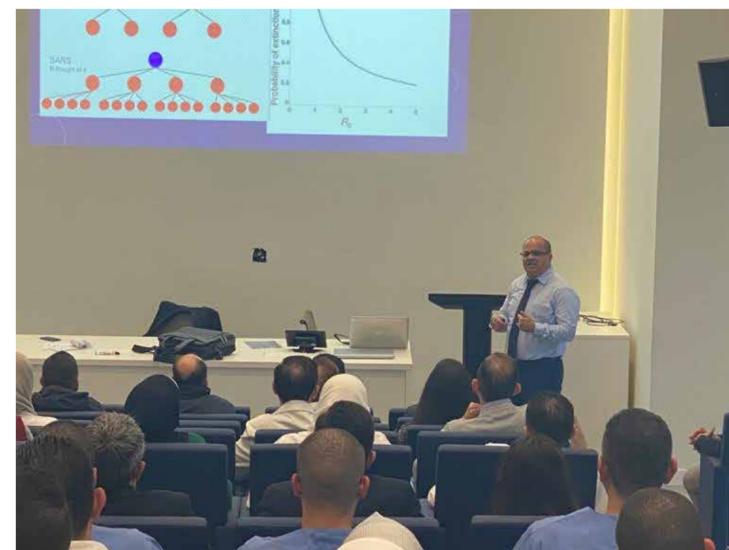
February was an exciting month, particularly on the clinical front with the formal launch of the Medical Board (MB); and the organisation of the first international medical summit at our hospital.

The official launch of the Medical Board is an important milestone in strengthening the hospital's clinical governance. Its role is to provide oversight of the quality of care delivered by all physicians and advise on all clinical matters in the hospital. It is composed of the Directors of all Specialty Clinical Departments. The MB has an Executive Medical Board (EMB), elected by the members of the MB. The EMB sets the agenda of priorities for the MB, in collaboration with the hospital's management, as well as the roadmap for implementation. They also ensure that all key clinical committees run effectively to assure patient safety and quality.

Another important milestone last month was hosting the opening session of the First Heart Failure Summit in Jordan, co-chaired by Dr. Ramzi Tabbalat. Abdali Hospital had the privilege to welcome an international expert in advanced heart failure. This event is the first international conference we host at Abdali Hospital. It is an example of the direction we would like to encourage, in trying to "elevate" our clinical services by adopting the best international practice, engaging with global experts and fostering sector collaboration in Jordan.

Finally, we would like to highlight the tremendous effort of the Infection Control Committee in keeping up to date with the situation of COVID-19, ensuring all our infrastructure, protocols and resources are in place, following international guidance. We particularly commend their rigorous and factual approach in responding to the public information needs. Patient Safety remains our top priority and the hospital will continue dedicating all necessary efforts to ensure that our patients', staff and the local community are safe.

CLINICAL HIGHLIGHTS



- This month we conducted new complex procedures. Some highlights include Dr. Abdullah Fayyad's Laparoscopic Myomectomy removing two fibroids. Another example is Dr. Amir Malkawi's complex aneurism case, and a gastric bypass by Dr. Firas Obeidat.
- The Radiology Department conducted the first CCTA case using Flash mode. This enables minimal exposure to radiation. The total mSvT was only 0.4 and the quality was excellent. This is another example of the strength of our radiology department supporting diagnosis across all specialties, including cardiac.
- The cardiology team has trained a team of nurses, pharmacists and doctors on heart failure, ahead of launching Abdali Hospital's Heart Failure Clinic shortly.
- The Heart Failure Summit was a great success. The opening lecture took place at Abdali Hospital with guest speaker Dr. Arvind Bhimaraj from the Methodist Houston Hospital. He presented the latest treatments and outcomes in advanced heart failure, to a full auditorium that included many doctors from Jordan and abroad. The second day included presentations from Dr. R. Tabbalat, Dr. N. Kadri and Dr. K. Balbissi.
- A group of 20 nurses attended a workshop organized by the Medical Excellence Consulting (MEDEXEL) to raise awareness about how to identify root causes of hospital acquired infections with a view to improve prevention.
- We are thrilled to have welcome new doctors to Abdali Hospital: Dr. Haidar Al Fuqaha, paediatric orthopaedic surgeon and Dr. Salam Daradkeh, hepatobiliary gastrointestinal and laprascopic surgeon (part time).

OPERATIONAL AND COMMERCIAL HIGHLIGHTS

In February we welcome new international insurers covering Abdali Hospital, notably: Tricare, AIG travel insurance and Remed Assistance. We have signed agreements of collaboration with several organizations such as mothers and university groups .

We launched our Arabic Website: Please have a look and send us your feedback.

We started our agreement with Amman TV and Rotana Radio through Yaser Al Nsoor, who is collaborating in raising health awareness in topics of high interest to the community, with our doctors and hospital.

We have launched new videos about Plastic Surgery, Dermatology and Aesthetic Department, ENT, Urology, Dialysis Unit and Aneurism. We are now distributing new videos often. Please check the Hospital's new YouTube channel and Facebook or Instagram if you have missed these.

Finally, we were honored to receive the visit of Dr. Islam Massad, Dean of the Faculty of Medicine at the University of Jordan, to discuss possible areas of future collaboration.



CORPORATE SOCIAL RESPONSIBILITY

- We are delighted that so many of our staff attended the Chain of Hope gala dinner in support of this great organization.
- Congratulations to the Abdali Hospital participating in the 3x3 Basketball challenge. Our super team includes Dr. Osama Hamarneh (Consultant ENT), Moayad Makkawi (Finance), Ammar Ershaidat and Walid Qazaer (IT) and Lara Khoury (HR).



MARCH OFFERS

**Protect Your Kidneys
Kidney Screening Package**

1 March - 22 March 2020

- Kidney Ultrasound
- Blood Test
- Urine Test
- Doctor's Consultation

All For 50_{JD} ONLY

WORLD KIDNEY DAY

Book Now: 06-5109999

Complete Breast Check-up

Age > 40 yrs
Consultation
Mammogram
Ultrasound
60_{JD}

Age 35-40 yrs
Consultation
Ultrasound
30_{JD}

*Happy Mother's Day
& International Women's Day*

Perfect Gift
For International Women's Day
and Mother's Day

Annual Aesthetic Packages

PATIENT SERVICE HEROES

We are very proud and grateful to the following physicians and members of staff that received several compliment letters from our patients

- Dr. Suzan Al Sayed (15th floor)
- Ahlam Al Ali (15th floor)
- Zain Qato (7th floor)
- Dr. Yaman Al Tal (13th floor)
- Taqwa Kamal (2nd floor)
- Marleen Abo Melhem (2nd floor)
- Safaa Jaafreh (Day Case)
- Dr. Firas Zureikat (14th floor)



MARCH EVENTS

03

MARCH

S	M	T	W	T	F	S
1	2	Perioperative Nursing Care - Nursing 3	Quality champion 4	Women Empowerment (Better Business External Event) 5	6	7
Nissa Wardiyat Women's Day event 8	9	Kidney Lecture for General Publi 10	Quality champion 11	Customer Service Training 12	13	14
15	16	17	Quality champion 18	Momsters 19	20	21
22	Pain Management 23	24	Quality champion 25	Basic Nursing Care 26	27	Sports injury and cardiac prevention - Tentative 28
Infection Control Principles 29	30	Andrology updates for gynecologist 31				

MISSION:

Provide best practice patient-centred care; and promote research, education and a culture of excellence in the MENA.

VISION:

Strive to be the region's leader in clinical excellence, patient experience and innovation to improve the quality of life of the people we serve.

VALUES: Integrity, Compassion, Quality, Collaboration, Accountability.

CONTACT:

Tel. +962 6 510 99 99
 Email: info@abdalimedical.com
 Website: abdalimedical.com

LOCATION:

Al-Isthmar Street – Abdali
 Boulevard – Amman, Jordan

Easy access via on-site & valet parking

